

# ✓ Our Team ✓



**Trevor Campbell** | President of Insurance Services Group | [TrevorC@InsuranceServicesGroup.com](mailto:TrevorC@InsuranceServicesGroup.com)

As a second generation leader of Insurance Services, Trevor's helped shape and define the family-owned company our clients see today. While a lot has changed in the insurance industry since Trevor joined the office more than 20-years ago, he's worked hard to ensure ISG continues exceeding client's expectations. If you ask Trevor what sets our team apart from other agencies and companies – his answer is simple – 'We want to help people make great choices and find the right solution to fit their needs'. ISG is about family, fun and community and Trevor holds those core values close - both in the office and at home. On the weekends, he's either enjoying the outdoors with his family or reeling in a 'big one' on the boat. If ever left to his own devices - give him a pair of sunglasses, some fishing gear and a supply of soy sauce and Trevor says he'll figure out the rest.

**Scott Campbell** | Founder of Insurance Services Group | [ScottC@InsuranceServicesGroup.com](mailto:ScottC@InsuranceServicesGroup.com)

Scott started Insurance Services with a desire to help people and a determination to always do the right thing for his clients. That was 1980. Now, more than 40-years later, due to Scott's leadership and dedication, ISG has grown into a full service regional insurance brokerage with four offices in Washington, serving residents and business owners across 12 states. Whether it's fishing, golfing or watching a basketball game, Scott is a true sports fan. In fact, if he could invite any three people to dinner – two seats would include several of the country's most recognizable names in sports – Lou Holtz and John Wooden. As Scott says, "These are positive thinking people with a clear purpose in life and they're willing to share their ideas for the benefit of all." Aside from sports, Scott loves traveling the world – with Hawaii, Mexico and Europe ranking highest on his destination list.

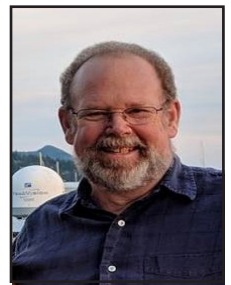


**Dean Lentgis** | Yacht/Commercial Lines Producer | (425) 775-6446 | [DeanL@InsuranceServicesGroup.com](mailto:DeanL@InsuranceServicesGroup.com)

It's clear when Dean made the switch from naval architect to insurance broker – he made the right move. After more than 50 years in the insurance industry – Dean continues serving his clients, many who have become great friends. An industrial design graduate from the U of W, Dean's father urged his son to join the family business. For more than 30 years, Dean owned and operated Lentgis Insurance Agency before selling it to Carlson Insurance which is now a part of Insurance Services Group. Dean provides commercial and yacht insurance to clients. Dean's passion for boating extends well beyond the office – he's competed and won several major log racing competitions throughout the region and the country. As a Greek American, Dean is heavily involved in the American Hellenic Educational Progressive Association. He coordinates weekly lunches at local Greek restaurants with fellow members and friends from AHEPA. As a father, grandfather, and great grandfather Dean knows exactly what super power he would want to possess and in the insurance field it couldn't be said any better - "The power to ensure good health, happiness and prosperity for all my family and friends".

**Rob Knode** | Commercial Lines Producer | (360) 336-2764 | [RobK@InsuranceServicesGroup.com](mailto:RobK@InsuranceServicesGroup.com)

A love of fine wine, a background in sales, and a conversation – that's how Rob started his insurance career nearly 30-years ago. Rob's experience includes working with both independent and captive agents as well as a venture into agency ownership for several years. Once his two daughters came along he decided to hang up that hat and focus on growing as part of a team, in the Commercial Insurance field. Rob joined Insurance Services Group in the fall of 2020. He comes to us with more than 25-years of experience and knowledge focused around hospitality, restaurant, and wine industries. When he's not out meeting new clients or networking with friends and colleagues, you will likely find him watching his daughters ride their prized horses, shopping for local goodies for his next feast, hitting the slopes during the winter, or hopping on a boat for an adventure. Could he invite any three people to sit at his table, it would include: Anthony Bourdain for his love of culture and food, Barack Obama for his foreign interactions and understanding of the Constitution, and Bob Perry, a naval architect who Rob says has designed some of his favorite sailboats.



**Kathy Criswell** | Commercial Account Advisor | (425) 775-6446 | [KathyC@InsuranceServicesGroup.com](mailto:KathyC@InsuranceServicesGroup.com)

Kathy's spent the past 15-years at Insurance Services as a Commercial Account Advisor. The dedication and commitment she puts towards her job is also evident in the things Kathy enjoys doing outside the office. She's currently learning how to play acoustic guitar and she's very interested in natural nutrition and herbalism. She only eats whole foods. A camper, hiker and water sport enthusiast – Kathy knows exactly what she needs to survive and have a good time on her island – some seeds to plant her favorite fruits and veggies, a water filtration system and a solar powered laptop - that way she can listen to some tunes and keep in touch if she chooses.

# Our Team

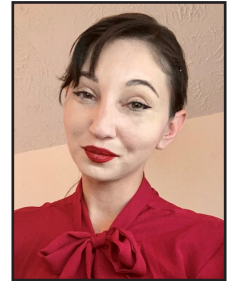


**Christi Kunnap** | Commercial Lines Account Advisor | (425) 775-6446 | ChristiK@InsuranceServicesGroup.com

A love for insurance and a knack for building client relationships. That's how Christi started in this industry almost 22 years ago. Having worked in both sales and service, Christi's passion lies in the role she plays as a Commercial Lines Account Advisor. "I love being able to educate clients on the coverages they need to be protected if a loss were to happen." When Christi isn't working you can find her traveling to weekend sports tournaments with her children, whipping up homemade meals, or visiting anywhere with a beach. Should Christi ever find herself stranded on a deserted island – she knows exactly what she needs to survive – some seeds, a fire starter, and pot for cooking and boiling water.

**Ember Blackburn** | Commercial Account Advisor | (425) 775-6446 | EmberB@InsuranceServicesGroup.com

What started as an internship opportunity with an insurance agency in California is now a full-time career for Ember – more than 7-years later. "With the insurance industry there's job security regardless of the economy as clients will always need insurance to ensure that their assets and businesses are covered." Ember moved from California to Washington where she spent five years with a captive agency helping individuals and business owners before joining ISG as a Commercial Lines Account Advisor in 2022. Outside of taking care of her clients, Ember keeps herself busy – as a single mom to her young son, 4 dogs, 2 cats, and an African spurred tortoise. Any down time she has is spent fishing during the warmer months, watching Netflix, or whipping up a delectable dessert. A big fan of comics, Ember is fascinated by all kinds of superpowers, but should she have to pick just one – she would go with magic. "I'd be able to either conjure other superpowers or absorb them from supervillains or heroes".



**Katie Bock** | Director of Personal Lines | (425) 775-6446 | KatieB@InsuranceServicesGroup.com

Like Trevor, Katie grew up in the insurance industry. She started young, working for her dad's agency in high school and by the time she was 20-years-old she already had her agent's license. Fast forward more than 20 years later, and here Katie is – in her 17th year at Insurance Services as the Director of our Personal Lines Team. As much as she enjoys what she does, she also can't wait for her next vacation. One of her goals in life is to see as much of the world as possible – with a small caveat – the tropical locations come first. When she's not bumming around a beach, Katie's happy cozing up at home with her husband, son and their two cats.

**Sarah Kamita** | Commercial/Accounting Assistant | (425) 775-6446 | SarahK@InsuranceServiceGroup.com

Tracking details, following payments, making sure clients coverage remains in place – the work may not always be glamorous, but it matters – and lucky for us, Sarah is here keeping it all in line. Sarah joined the ISG Team in the spring of 2017. Since then, she's grown from taking care of client's needs at the Front Desk to handling billing procedures, supporting both our commercial lines and personal lines teams, and assisting with our accounting department. Sarah understands what it means to build client relationships and help put minds at ease – not always an easy feat when talking payments and bills. In her down time, you'll likely catch Sarah reading a good book, hiking, or outside training her dogs. Sarah's focus on relationships definitely plays a role in her dinner party guest list. If she could invite anyone to her table the answer is easy, "My three best friends because they all live out of the country or state, so I hardly get to see them!"



**Crystal Edwards** | Personal Lines Account Advisor | (360) 336-2764 | CrystalE@InsuranceServicesGroup.com

Crystal might wish for the ability to be in multiple places, doing multiple things at once, but as an account advisor taking care of multiple clients everyday she's already achieved superhuman status at Insurance Services. Crystal marked 10 years with ISG in 2019. Crystal recently purchased a home up north and since May 2018 has helped manage and operate the recent addition of an office in Mount Vernon. Born and raised in the Pacific Northwest, Crystal holds a special place in her heart for Grayland, Washington. This is where she spends much of her down time with her son and family, especially over the 4th of July - crabbing, building sand castles and jumping the waves.

**Heather Schmitt** | Personal Lines Account Advisor | (425) 775-6446 | HeatherS@InsuranceServicesGroup.com

Insurance is complex and not always easy to understand – that's where Heather comes in. Heather began her insurance career in 2019 out of a desire to help people. She understands the value of protection and she wants to share that passion with others. As a Personal Lines Account Advisor, Heather answers the "why insurance" question often and she's happy to share her knowledge. "A lot of people don't know what they are paying for, and I want to help people understand the benefits." Relationships are important to Heather – so it's no surprise spending time with family and friends is what she loves doing outside of the office. Pair that with some good music, maybe a new restaurant, or brewery and Heather is in her happy place. Should she find herself equipped with a new superpower other than super-agent status – her answer is easy, "I would love to be able to teleport and never have to worry about traffic or gas again!"





# Our Team

**Cookie Campbell** | Personal Lines Account Advisor | (425) 885-5801 | [CookieC@InsuranceServicesGroup.com](mailto:CookieC@InsuranceServicesGroup.com)

Sometimes the job finds you – that’s how Cookie started her career in the insurance industry more than 24-years later she’s happy it did. Cookie worked with Coleman Insurance in Redmond, which transitioned to Insurance Services Group in October 2019. If you’ve talked to or visited with Cookie, you know just how hard she works. Her passion outside of insurance includes taking care of and boarding horses, keeping her farm and property looking its best, and when the weather calls for it – cooking up a “mean” BBQ. Cookie would love to have unlimited energy as her superpower – so when she’s not working in the office or at home she can enjoy all the fun things to do in life.



**Beth Brown** | Personal Lines Account Advisor | (425) 775-6446 | [BethB@InsuranceServicesGroup.com](mailto:BethB@InsuranceServicesGroup.com)

Helping people is the core of what we do every day and Beth is no exception. After 13-years working for a captive agent, Beth was ready for a new challenge. She joined Insurance Services Group in July 2018. With her knowledge and experience in both Commercial and Personal Lines, Beth is passionate about helping families find the right protection to fit their individual needs. “I want my clients to feel like I always have their best interest at heart, and that they know I’ll be here for them through all of life’s adventures.” Any chance Beth gets to enjoy the sun is where you’ll find her. So, give her sunscreen, a paddle board, and some matches and she’s all set for life on a deserted island. The only catch for Beth? What she’ll eat. “I’m a terrible cook! If you want a great chocolate chip cookie, I’m your girl, but don’t ask me to cook up a pot roast!”

**Kaitlin Lawrence** | Personal Lines Account Advisor | (425) 775-6446 | [KaitlinL@InsuranceServicesGroup.com](mailto:KaitlinL@InsuranceServicesGroup.com)

What started as an interest in helping protect her family and friends, quickly turned into a career in insurance. Kaitlin started working for an independent agency in 2015 as a front desk receptionist. One year later she earned her license and hasn’t looked back since. Kaitlin joined Insurance Services Group in 2021, and we are so thankful to have her as part of our Personal Lines team. While she loves advising people on their protection plans, she is also passionate about her four-legged family members, including two dogs, one cat, two horses, and 36 beef cows on her farm in Bow, WA. In fact, Kaitlin spends her free time barrel racing and pole bending – anything to be out in the pasture with her horses. While racing horses brings her a thrill, she would love to harness the power to fly, “Whether it be wings or an ironman flying suit, I guess you could say I have a need for speed!”



**Ronnie Cumpton** | Personal Lines Account Advisor | (360) 385-0005 | [RonnieC@InsuranceServicesGroup.com](mailto:RonnieC@InsuranceServicesGroup.com)

In an ever-changing industry it’s important to have people who understand the ins and outs of the marketplace and what it means for clients – Ronnie is that person. Ronnie has spent more than 12-years gaining and growing her knowledge and experience in the insurance industry. As an account manager, she’s worked on both the commercial and personal side of insurance. Ronnie thrives in busy, challenging environments – no surprise being a mom to four grown kids, and grandma to six. One of her favorite places to visit is her daughter’s property in Wenatchee, with all her family enjoying each other’s company. Ronnie is a mover and a shaker, literally, music and dancing is what she loves – so an unlimited supply of tunes, a comfy bed, and some writing materials and Ronnie says she can survive any deserted island – no sweat.



**Melissa Pernsteiner** | Personal Lines Account Advisor | (360) 385-4739 | [MelissaP@InsuranceServicesGroup.com](mailto:MelissaP@InsuranceServicesGroup.com)

Melissa started her career in the insurance industry as an Account Manager and quickly decided she wanted to get her license. She is committed to helping individuals and families find the protection they need. A Jefferson County native, Melissa enjoys working with longtime members of the community as well as welcoming new residents to the area. She finds it rewarding to be part of a team that values building lasting relationships with clients while finding the perfect solution to fit each insurance need. Melissa definitely keeps busy outside the office too – spending time with her husband, teen-aged daughter, two dogs, 10 chickens, and a rabbit. Should Melissa ever find herself stranded on a deserted island – she knows exactly what she would need to survive – “Coffee, my little dog Ozzy, and a stack of celebrity gossip magazines.”



**Emily Moore** | Personal Lines Assistant | (360) 385-0005 | [EmilyM@InsuranceServicesGroup.com](mailto:EmilyM@InsuranceServicesGroup.com)

Emily makes no bones about why she wanted to join Insurance Services Group. “My sister Melissa is an agent with ISG, and I have seen just how much she enjoys her job. I wanted in on that!” And we agreed! Emily supports our Personal Lines team on the Peninsula, handling client payments and working through billing related inquiries. She takes pride in the details required to do her job – it’s those details which help keep our clients protected. As is the case with many moms, down time is tough to come by, but when Emily isn’t in the Port Townsend or Port Hadlock offices, she’s likely chasing after her two young sons and spending time at home with her cats and chickens. Give Emily the option to invite anyone to dinner and she’ll say family comes first – “My Grandma Dorothy. I miss her terribly and would give anything to hear her laugh again. My Dad. He’s my best friend and twin soul. And lastly, Dick Proenneke. I’d love to listen to his tales of survival in the Alaska wilderness.”

# Our Team



**Shannalee Phillips** | Commercial Producer | (360) 683-3355 | ShannaleeP@InsuranceServicesGroup.com

Shannalee joined Insurance Services in 2006 and since then she's spent her time making sure our commercial clients on the Peninsula, and beyond, are getting the care and coverage they need. When she's not working hard, she's playing hard - hiking and backpacking her way through Washington's backcountry. One of her favorite places to explore is the 7 Lakes Basin area on the Olympic Peninsula. As she likes to say - 'No phones, no worries and beautiful scenery.' Include her husband, some sun, a big floppy hat and an endless supply of books and she's one happy lady.

**Melanie Ross** | Commercial Account Advisor | (360) 683-3355 | MelanieR@InsuranceServicesGroup.com

With nearly 40-years of service in the insurance industry you could say Melanie's seen it all - especially the devastation and destruction caused by natural disasters. Before joining Insurance Services Group in 2006, she worked as a commercial account manager in her home state of Louisiana. She spent countless hours helping clients get back on their feet following both Hurricane Katrina and Hurricane Rita. Melanie loves spending time with family, especially her three grandchildren. And when she's not with them, you'll likely find Melanie taking care of her large garden and orchard picking home-grown goodies to share.



**Krista Linde** | Broker/Business Development | (360) 683-3355 | KristaL@InsuranceServicesGroup.com

Krista may be a Pacific Northwesterner by birth - born and raised in Tacoma - but don't let her roots fool you - when it comes to the sun and sea she simply can't get enough. Her affinity for tropical places makes Krista a perfect part of the 'warm' and 'inviting' team we have in Sequim. With more than a decade of industry experience and knowledge Krista takes great pride in making sure our clients receive the highest level of service and care. As someone who loves to cook, Krista is willing to eat almost anything...with emphasis on ALMOST. Put meatloaf, sloppy joes or brussel sprouts in front of her and Krista's face will tell you exactly how she feels. Between work, two daughters and her dog time to herself is tough to come by. If only she possessed the power to time travel - that way, as Krista says, she could figure out a way to 'Rule the world', because so far, her 'iPhone is just not cuttin' it.'

**Jaci Tumbarello** | Personal Lines Account Advisor | (360) 683-3355 | JaciT@InsuranceServicesGroup.com

Jaci joined the team in 2014 bringing with her more than 10-years of experience in Property, Casualty, Life and Health insurance. With her focus on personal service, Jaci helps guide our clients - ensuring they have exactly what they need to protect the things they value the most. Just imagine how powerful she would be if along with her 'pilot-like' ability to maneuver through complex coverage issues she could actually fly? That way, Jaci says, she could see everything from above. And zipping from one place to the next would definitely come in handy for the things she enjoys doing outside of the office - traveling to warm places, visiting her grandkids in California, and checking out new trails for hiking. Jaci also likes trying new restaurants. So, if you happen to have a local favorite she'd love to hear.



**Heather Hardman** | Personal Lines Account Advisor | (360) 683-3355 | HeatherH@InsuranceServicesGroup.com

Armed with a history of helping people, Heather came to Insurance Services Group after missing the insurance industry she knew so well in Canada. Originally from Campbell River on Vancouver Island, Heather worked on the personal side of insurance for 25 years before she and her husband moved to Washington. Heather joined our Personal Lines team in our Sequim office in 2019 with the same desire she started her career - providing the very best service and coverage possible for each and every client. Heather's knack for taking care of people extends well beyond ISG - especially when it comes to spending time with her grandbabies. A knack for baking, Heather also enjoys bringing treats to the office, spending time outdoors camping and quilting. Throw some super flying power her way so she can visit her family on a whim, and Heather is one very happy person. We're just happy she's part of our team!

**Janice Sponberg** | Personal Lines Account Advisor | (360) 683-3355 | JaniceS@InsuranceServicesGroup.com

Janice, after more than 20 years working on the captive side of the insurance industry, made the leap to the independent side, joining Insurance Services Group in the fall of 2022 and we're sure glad she did. What started as a job in an insurance office as a receptionist quickly turned into a full-time licensed advisor and Janice hasn't looked back since. Her knowledge and experience providing protection is something she loves sharing with her clients. Taking care of things is a passion of hers which extends beyond her desk to her life at home where she enjoys tending to her rose garden. Janice also loves relaxing at the beach - so life stranded on a desert island doesn't worry her - give her a good book, umbrella for some shade, and plenty of food and water and she's all set





# ✓ Caring for Community ✓

At Insurance Services Group we care about our clients and our community. To show it we've created a referral program highlighting some of the amazing work happening across our state. Our Caring for Community Referral Program works like this: Every time we're honored with a referral, we donate \$10 to a partnering community organization. Currently we've teamed up with:

**Washington Kids in Transition** | Troubled by the number of homeless students living in our community, a group of parents created Washington Kids in Transition. Each year between 250 to 400 students in the Edmonds School District are living in tents, shelters, transitional homes, and/or temporary housing. Many of these students leave school each day and won't have anything to eat until the next morning when they arrive back at school. Through its Snacks for Kids and Emergency Motel Voucher programs, the organization is providing immediate needs for hundreds of local students. Washington Kids in Transition is doing amazing work to help local children and their families.



**North Olympic Foster Parent Association** | The North Olympic Foster Parent Association supports, encourages, and empowers foster children, foster parents, and biological parents throughout Clallam County. For nearly 20 years, this nonprofit has provided children of all ages the resources and hope they need to thrive. While foster parents receive assistance from the state to help pay for food – often times there is little leftover to afford new clothes, school supplies, or presents for holidays and birthdays. Throughout the year the nonprofit collects donations and organizes special events for foster kids and their parents, including Backpack Picnic before the school year, a Talent Show, and Winter Dinner where kids are given stockings full of goodies for the holidays! The North Olympic Foster Parent Association is passionate about making a difference in the lives of children in our community.

**Habitat for Humanity of East Jefferson County** | Habitat for Humanity of East Jefferson County partners with working people who need a decent and affordable place to live. Habitat partners provide 'sweat equity' as well as a financial investment into building homes, communities, and hope. Partner families often find that their affordable mortgages are often less expensive than the monthly rent they were paying. Over the past two decades, Habitat volunteers and partners have built 40 homes and recycled six. They currently add four new houses each year in total. In addition, Habitat builds communities with their Repair program which serves Quilcene and Brinnon. Nineteen homes have been repaired to date, ranging from ramps to heat pumps and electrical system rebuilds. These repairs enable our South County neighbors to remain in safer, healthier homes.



So, what's considered a referral? Anytime we get a call for a quote from someone saying you referred them to us. That's it!

To learn more about our upcoming volunteer events and community partners follow us on Facebook at: [Facebook.com/InsuranceServicesGroup](https://www.facebook.com/InsuranceServicesGroup)

As you help us you help the community we call home!



# Carrier Information



Below you will find direct contact information for several of our more common carriers

## Nationwide

[www.Nationwide.com](http://www.Nationwide.com)  
Billing: (877) 669-6877  
Claims: (800) 421-3535

## Main Street America

[www.MSAGroup.com](http://www.MSAGroup.com)  
Billing: (800) 258-5310  
Claims: (877) 425-2467

## Chubb

[www.Chubb.com](http://www.Chubb.com)  
Billing: (800) 682-4822  
Claims: (800) 252-4670

## CIG

[www.CIGInsurance.com](http://www.CIGInsurance.com)  
Billing: (877) 200-4220  
Claims: (800) 986-9974

## Foremost

[www.Foremost.com](http://www.Foremost.com)  
Billing: (800) 532-4221  
Claims: (800) 527-3907

## Grange

[www.Grange.com](http://www.Grange.com)  
Billing: (800) 414-5550  
Claims: (800) 546-8850

## Hartford

[www.TheHartford.com](http://www.TheHartford.com)  
Billing: (877) 896-9320  
Claims: (800) 243-5860

## Liberty Mutual

[www.LibertyMutual.com](http://www.LibertyMutual.com)  
Billing: (866) 290-2920  
Claims: (800) 362-0000

## Mutual of Enumclaw

[www.MutualofEnumclaw.com](http://www.MutualofEnumclaw.com)  
Billing: (800) 366-5551  
Claims: (877) 425-2580

## Oregon Mutual

[www.ORMutual.com](http://www.ORMutual.com)  
Billing: (800) 409-3814  
Claims: (800) 934-3809

## Progressive

[www.Progressive.com](http://www.Progressive.com)  
Billing: (800) 776-4734  
Claims: (800) 776-4734

## The Cincinnati

[www.CinFin.com](http://www.CinFin.com)  
Billing: (888) 242-0888  
Claims: (877) 242-2544

## Safeco

[www.Safeco.com](http://www.Safeco.com)  
Billing: (800) 332-3226  
Claims: (800) 332-3226

## National General

[www.NationalGeneral.com](http://www.NationalGeneral.com)  
Billing: (877) 468-3466  
Claims: (800) 325-1088

## Travelers

[www.Travelers.com](http://www.Travelers.com)  
Billing: (800) 842-5075  
Claims: (800) 252-4633



# Accident? What To Do



Insurance Services understands accidents happen. With that in mind, we've put together a list of tips to help protect yourself, your car, and your property from further damage:

- If someone is hurt, damage is extensive, you were involved in a hit and run or you need help—call 911 immediately.
- If you have a phone with a camera – USE it. Take photos of the scene, your car, the other car(s) involved, license plates, driver licenses and insurance cards. Taking pictures of insurance cards can be useful when exchanging information. Also, be sure to collect names, addresses and phone numbers of any witnesses.
- Write down the events leading up to and after the accident while they're still fresh in your mind.
- Don't leave the scene of an accident until all information needed has been exchanged.
- Contact your insurance company directly to report your claim. This is the fastest way to get the process started. The claims phone number for your carrier can be found on the back of your insurance card as well as the Carrier Information page inside this Welcome Kit.



Below are some questions your insurance carrier might ask following an accident:

- What kind of vehicle or vehicles were involved (including the license plate number, year, make, and model)
- A description of the damage on each vehicle
- The names and contact information of people involved in the accident
- The extent of any injuries to people involved in the accident
- The names and contact information of any passengers and/or witnesses
- The name of the law enforcement agency that responded and the police report number if police were contacted

Call Insurance Services with any questions regarding the claims process:

Edmonds Office  
425.775.6446

Sequim Office  
360.683.3355

Port Townsend Office  
360.385.0005

Hadlock Office  
360.385.4739

# Client Testimonials

## Average Overall Client Rating



Our clients have awarded our team 5-star ratings for:

- Friendliness
- Knowledge
- Responsiveness

“I have been a customer since 2003, the agency has taken care of my needs and accurately and efficiently handled my requests. I have even had a couple of claims and the service was outstanding. As a very satisfied customer, I am happy to refer you.” - Gerald N.

“18 years with home, vehicles, equipment, ranch and business. Very pleased!” - Mike G.

“I give you an AAA++ Rating. You are always professional and have better prices.” - R. Hart.

“Good People doing good business” - R.J. Schroeder.

“I have been purchasing insurance for 57 years and can truthfully say this is the very best agency I have ever done business with.” - David H.

“We did business with your agency for 20 years but because we moved out of the area, discontinued. That lasted less than one year because we could not find the brands or satisfaction that you provided for us- by finding the best price, best policy coverage and you always went that ‘one step beyond’. We are very satisfied and know that you really do care. Thank you very much.” - Jacoba C.

“I have always been happy with the service I receive from your office. I am a busy person, so it’s important that I receive timely responses. The agents in your office have not let me down!” - Ronnie D.

“I am so happy that I was referred to your agency. I have always had a difficult time understanding my insurance policies and the coverages, but your agency really took the time to explain everything to me in a way that even I could understand. Not only am I happy with the price and friendly service; I now feel confident that I am properly covered.” - Susan K.





# Contact Us



## Insurance Services Group Office Contact/Mailing Information

### Edmonds Office

PO Box 1658  
Edmonds, WA 98020  
P: (425) 775-6446  
F: (425) 640-9225

### Sequim Office

PO Box 2077  
Sequim, WA 98382  
P: (360) 683-3355  
F: (360) 683-9098

### Port Hadlock Office

PO Box 1596  
Port Hadlock, WA 98339  
P: (360) 385-4739  
F: (425) 640-9225

### Port Townsend Office

1102 Water Street  
Port Townsend, WA 98368  
P: (360) 385-0005  
F: (425) 640-9225

## Additional local phone numbers

### Mount Vernon

P: (360) 336-2764

### Redmond

P: (425) 885-5801

### Lacey

P: (360) 456-6701

Online: [InsuranceServicesGroup.com](http://InsuranceServicesGroup.com)



[Facebook.com/InsuranceServicesGroup](https://www.facebook.com/InsuranceServicesGroup)



[LinkedIn.com/company/insurance-services-group](https://www.linkedin.com/company/insurance-services-group)



[Twitter.com/SmarterIns](https://twitter.com/SmarterIns)

Email: [Info@InsuranceServicesGroup.com](mailto:Info@InsuranceServicesGroup.com)

Blog: [InsuranceServicesGroup.com/News](http://InsuranceServicesGroup.com/News)